

CNM INTERNET INC.
14 TROWBRIDGE STREET EAST
MEAFORD, ON N4L 1G1
519-599-3689 sales@cnmineternet.com

Internet Access Service and Equipment Installation

Contact Information and Mailing Address:

Name: _____

Other Authorized person(s) for account: _____

Telephone: _____ **Cell:** _____

E-mail: _____

Address/Fire Route #: _____

Municipality: _____ **Postal Code:** _____

Service/Equipment Installation Address:

Same as above:

Contact Name: _____

Address/Fire Route #: _____

Municipality: _____ **Postal Code:** _____

Heard about our services by:

Existing customer **Referred By:** _____

Web Site (address) _____ **Other:** _____

C N M I N T E R N E T I N C .
1 4 T R O W B R I D G E S T R E E T E A S T
M E A F O R D , O N N 4 L 1 G 1
519-599-3689 sales@cnmineternet.com

BY SIGNING BELOW YOU AGREE THAT YOU HAVE READ AND AGREE TO THE RELEVANT TERMS OF SERVICE AND APPLICABLE USAGE POLICIES LOCATED AND PERIODICALLY UPDATED AT www.cnmineternet.com

Date Signature

Office Use Only:

Installation Date: _____ Installer: _____

Contract/Service Start Date: _____

Hardware Model: _____

Hardware SN: _____

Hardware MAC: _____

Other Hardware: _____

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Monthly Internet Access Fee Schedule

Package	Data Rate (up to)	Monthly Data Transfer Included	Price Per month	Choose One
Cable 30 Unlimited	30 Mbps download 5 Mbps upload	UNLIMITED	\$55.00	<input type="checkbox"/>
Cable 75 Unlimited	75 Mbps download 10 Mbps upload	UNLIMITED	\$65.00	<input type="checkbox"/>
Cable 300 Unlimited	300 Mbps download 20 Mbps upload	UNLIMITED	\$95.00	<input type="checkbox"/>

Connections are not protocol filtered or rate limited and stated speeds are not guaranteed at all times. Please see the Installation and Service Notes.

Service Fee Schedule

Cable Service Package Upgrade	\$15.00
Cable Service Package Downgrade	\$15.00
Cable Modem Swap/Change	\$15.00
Cable Service End-User Billing Account Name Change	\$15.00
External Cable line test (no fault found)	\$100.00

Customer
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Installation Fee Schedule

Item	Monthly Data Sustained Data Rate (up to) Transfer Included	Price	Choose One
BASIC Hardware, Installation and Activation	- Device activation and external cable installation - Bruce Street supplied modem (internal wiring not included) - Compal Broadband CD8000 modem (no wireless capability) Customer to provide own router for wireless service!	\$175.00	<input type="checkbox"/>
PREMIUM Hardware, Installation and Activation	- Device activation and external cable installation - Bruce Street supplied modem (internal wiring not included) - Compal Broadband CD8568 wireless AC modem	\$250.00	<input type="checkbox"/>

Installation and Service Notes:

1. Packages and fees listed do not include applicable taxes.
2. The Customer is responsible for providing a suitable location for the modem/router hardware installation.
3. All services are billed monthly in advance. Late payment and service deactivation/reactivation charges apply to all overdue accounts.
4. Resale or external redistribution of service is prohibited. No DNS services for routable IP addresses are provided to end clients.
5. All connections speeds are “up to” the amount specified, and reasonable effort is made to ensure clients receive their package rate. Limitations due to customer hardware location, number and type of customer devices in a home, wireless hardware and frequency, client hardware, issues with external Internet servers or sites (ie Facebook, gaming servers) or other factors may affect actual or perceived speed of the Internet experience and are beyond our control.
6. The service is for the provision of Internet Access. No email accounts or free PC support services (onsite or telephone) are included in the monthly or install fee.
7. Seasonal Connections are NOT available for this product.

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Pre-Authorized Credit/Debit Card Payment Form

The following information is being provided for the purposes of providing payment to CNM Internet Inc., for services and applicable taxes pertaining to:

- High Speed installation, activation and configuration
- High Speed monthly fees and/or applicable service charges
- Computer hardware, software or peripherals purchased
- Technical support services

Any initial fee or charges will be due immediately upon completion or provision of service. Monthly fees are due in full and processed on the 1st business day of the month.

And all other fees or charges incurred for the period will be applied at that time.

I will provide written notice of any change in the Account information provided in this authorization prior to the next due date of a Pre-Authorized Payment (PAP). I agree to waive any obligation you may have to send to me pre-notification(s) of the amount(s) to be debited, the due date(s) of debiting, and any other notice(s) of changes to the PAP after the date of this authorization.

Cardmember's Name _____
Please Print

Cardmember's Billing Address _____
Please Print

City _____ Prov. _____ Postal Code _____

Apply Charges to: ___ Visa ___ MasterCard ___ Visa Debit ___ MasterCard Debit

Account #: _____ - _____ - _____ - _____

Expiration Date: ____ / ____ (MM/YYYY) Security Code (3 digit) _____

I acknowledge that the above information is accurate and that I am an authorized signer of the account. I hereby authorize CNM Internet Inc. to charge the above credit/debit card account for all payments due for services or equipment provided.

Cardmember's Signature: _____ Date: _____